



Orphanage Support Services Organization

ANNUAL REPORT 2019-2020



HOLD A HAND, CHANGE A LIFE



OrphanageSupport.org

Celebrating 20 years of OSSO Service

Don't just SEE the world, CHANGE it



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MESSAGE FROM THE FOUNDER & MEDICAL DIRECTOR

One of the highlights of every week is when I read the report of the week's donors. It reminds me of what we share, a deep love for the children, and I feel connected and less alone. Thank you!

Never before have we needed the **strength** of our OSSO alumni, volunteers, and donors more than now.

This year has tested everyone's strength and OSSO has proven that we are **OSSO STRONG**. With our broad base of thousands of volunteers and donors and our deep 20-year roots of inter-reliance in the countries we serve in, we have stayed **STRONG** and provided food, medical supplies, caregivers, and emotional support to the children we love. We have a solid team of dedicated people working here and abroad to keep OSSO's children protected and feeling loved.

The challenges faced by our orphanages this year are tremendous. Costs for everything from transportation to medical care to bananas and rice rose significantly.

For parts of the year, orphanage workers moved into orphanages in order to keep the kids safe. Trying to keep the children in school with very limited computers, orphanage workers were schooling children from their own smart phones and limited devices.

With OSSO volunteers unable to cross international borders, orphanage workers are trying to give the children a sense of security and normalcy in everyday life, despite the fact that they are, in some cases, struggling everyday to know where their next meal will come from.

Throughout it all, OSSO was there providing extra emergency funds for food and supplies.

My hope for OSSO this year is that we can continue to build a bridge of love, support, and purpose between children in need and people who want to find greater meaning in life by being part of the answer--if not to the world's problems, at least to a child's prayer.

The greatest thing in this life is to love and be loved. OSSO provides opportunities for both. I am certain that OSSO will continue to thrive as long as there is one child that needs to love and be loved and one volunteer who wants to help.

WE can and will change the world. How will we do it? One heart at a time. Actually, it is usually two hearts at a time.

Rex Head

Rex Head
Founder & Board Chair



2020 IMPACT VIDEO

<https://www.orphanagesupport.org/about-orphanage-support>

**God will not
forget us in this
time of need.**

Sor Inez, Hogar Santa
Lucia Orphanage
Director

**Life has changed
this year and we
have a new way of
doing things, but
God doesn't
change and He will
help us.**

Beatriz, Remar Azogues
Orphanage Director

**if you do your
work with love,
God will fill in the
gaps.**

Nancy, Hogar para Todos
Orphanage Director



2020 IMPACT REPORT

OSSO 2020 Impact Report

This year presented unique challenges. Orphanage Support Services Organization was there for those who needed us most. Through your generous donations, we helped provide:



7 orphanages with support



250 children with pandemic support



50 disabled children, teens, and adults with 24-hour care



1,900+ hours of physical therapy services



58,000+ nutritious meals



74,200+ hours of loving care from local consistent caregivers

Donations also cover other necessary costs like doctor visits, medicine, education, social workers, psychologists, and other care costs.



OSSO PANDEMIC UPDATE

BY ABE LARSEN, MANAGING DIRECTOR



We are grateful for all of you who made a difference in the lives of the children and disabled served by OSSO this past year through donations or volunteered time. You make the work we do possible.

The challenges orphans and the disabled face vary. This past year that was especially true. Your support alleviated many of those challenges.

In 2020, the orphanages we support received little of the government funding they rely on to operate. Orphanage staff scrapped by on significantly reduced government budgets, all while regular expenses rose. The pandemic impacted each orphanage differently. But they all faced similar issues: food shortages, staffing difficulties during isolations, transportation shutdowns, lack of materials for effective online learning, and generally struggling to provide the basics. Orphanages continue to face these challenges today.

In the midst of the difficulties, there were amazing examples of resilience. Orphanage staff at some orphanages repeatedly showed up for work knowing they might not get paid that week. Other orphanages cared for children with local volunteers when unpaid staff couldn't continue to work.

In May, OSSO supporters raised an additional \$10,000 in emergency COVID funding. We added that to the more than \$30,000 we distribute each month to support orphanages. OSSO divided the additional money between six of the especially needy orphanages in Cuenca, Azogues, and Quito, Ecuador. A \$30,000 emergency grant from the Crocker Catalyst Foundation made ongoing support to struggling orphanages possible.

Our orphanage, Hogar de Angeles (formerly Los Pequenitos de OSSO) faced specific challenges. Those in our care require regular medical attention. They are also especially vulnerable to COVID-19, which eliminated the possibility of hospital visits. Thankfully, the grant from the Crocker Catalyst Foundation allowed us to provide orphanage-based checkups for those at Hogar de Angeles.

(continued from page 7)

OSSO consulted with a doctor to implement measures early on and throughout the year at our orphanage to protect those in our care.

Here are some of the implemented measures:

- Caregivers isolated at our orphanage during two separate isolation periods, limiting the home's exposure to COVID
- Staff set up a decontamination process for individuals entering the orphanage
- Direct interaction from non-staff entering our orphanages was reduced
- Caregivers are limiting their personal social interactions to reduce the risk of unintentionally exposing the kids to COVID

Thanks to your support and the measures and efforts of our Ecuadorian team, no one we care for at Hogar de Angeles has contracted COVID-19.

The support we received throughout the year from individuals, board members, and companies allowed OSSO to provide tens of thousands of emergency relief dollars. Our combined efforts this past year protected many children and reminded them they are loved.

Thank you to all of our donors and volunteers for your extra dose of love and support this year!





VOLUNTEER PROGRAM UPDATE

OSSO's volunteer programs in Ecuador and Thailand have been suspended since mid March. This is the first time in over 20 years we've had no volunteer presence in Ecuador. Thankfully, the permanent Ecuadorian caregivers at our OSSO home, Hogar de Angeles and the other orphanages we support continue to care for the children and disabled in their care.

Volunteer return dates are regularly being discussed and we hope to start sending volunteers again by mid-2021. The fragile health of the individuals cared for at OSSO's orphanage in Ecuador is a major factor to consider when deciding when to welcome OSSO volunteers back into Ecuador. We look forward to short and long-term volunteers serving with us again when the time is right for both the volunteers and those they serve.

STUDY ABROAD PROGRAMS

OSSO has been working on a study abroad program with two different universities. We are excited to provide students the opportunity to earn credits towards graduating while they serve and have a cultural experience in Ecuador.

The pandemic has delayed the plans for these programs but we are excited to launch them when the time is right and keep working to be ready to do so.

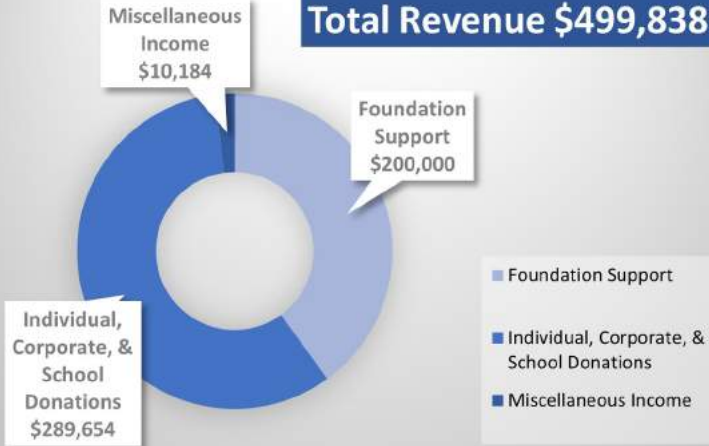
Join OSSO's new
HIKING with HEART
fundraiser.

Set up an individual, family, or corporate team today
on our website.

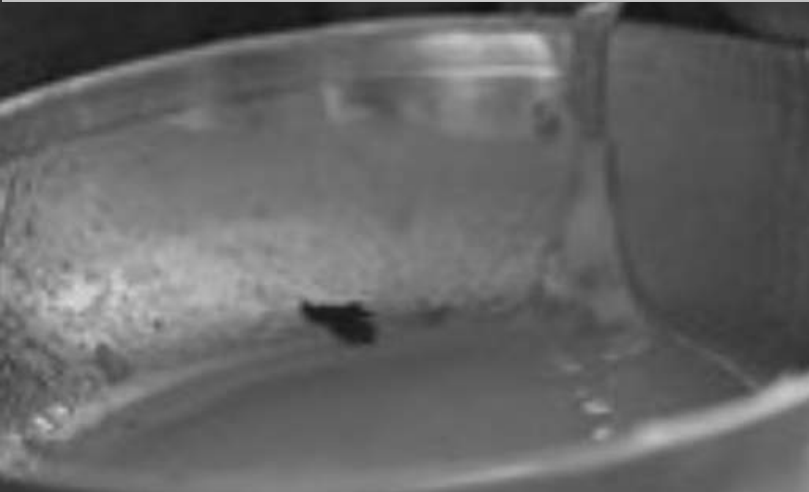


FINANCIAL INFORMATION 2019-2020

Total Revenue \$499,838



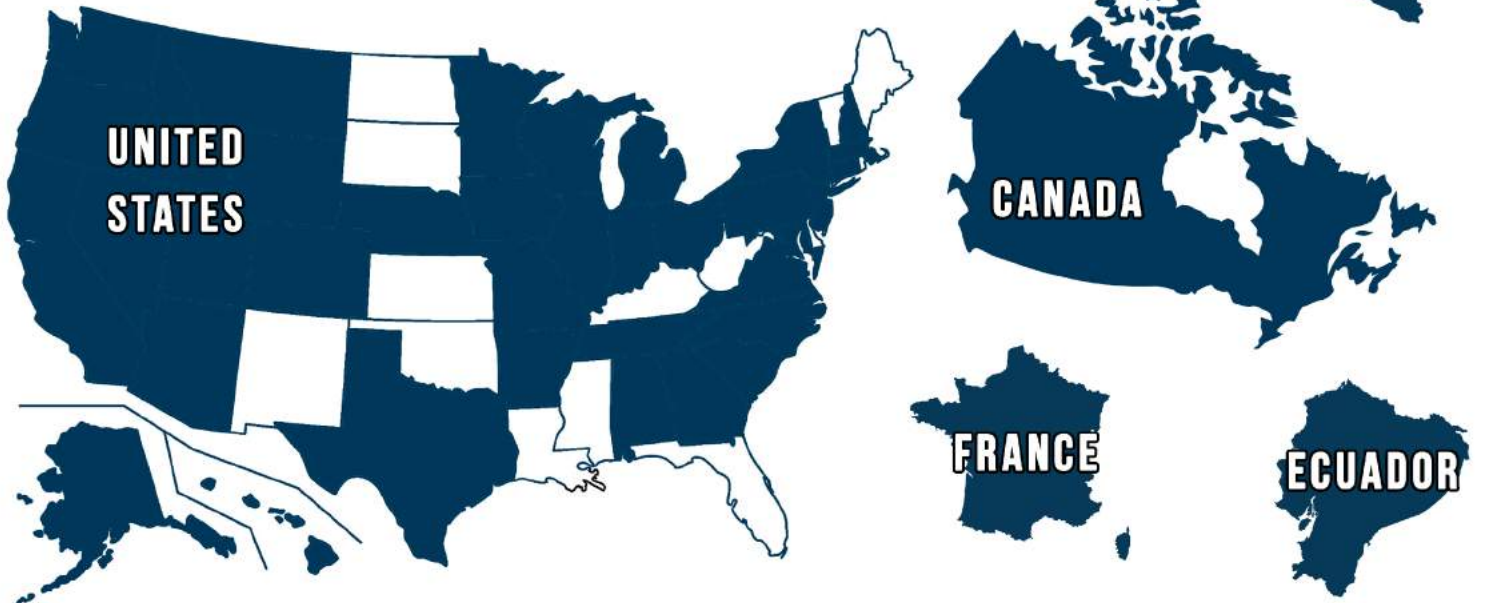
OSSO Expenses \$559,048



WE ARE GRATEFUL

WE APPRECIATE THE INDIVIDUALS AND BUSINESSES WHOSE
GENEROSITY MAKE OUR WORK POSSIBLE

Total number of OSSO Donors	647
Number of US States with donors	36
Number of Countries with donors	5



DONOR SPOTLIGHT

Isabelle McCullough's mom served with OSSO in Ecuador back in 2001. When she was younger, Isabelle's family raised funds through neighborhood fundraisers to donate to OSSO. In the summer of 2020, **14-year-old Isabelle and her best friend, Lila**, decided to spend their extra quarantine time raising money for the children of OSSO.

They started out with a goal to raise \$100 by hosting a **bake sale** in their neighborhood. They made more than they expected and decided to raise their fundraising goal even higher. They hosted a **Harry Potter Summer Camp** for the kids in their neighborhood. Then they were surprised by a very generous donation from their grandparents.

By the end of their fundraising, they had brought in more than \$5,500 to support OSSO's kids. The power of the younger generation to inspire, teach, and support nonprofit causes is incredible! Children are looking for ways to send hope, love, and joy around the world to kids needing support during this difficult year.

A special **THANK YOU** to Isabelle, Lila, and their families for the amazing example they are to us all.



DONOR SPOTLIGHT

Meier's Meats & Groceries owners, brothers Marshall and Matt Meier, wanted to do something to **make a difference in the world during the pandemic**. They knew their customers were looking for ways to help.

OSSO worked with them to set up a **Point of Sale fundraising program** at their Highland, Utah store and trained their checkers to ask for donations as customers came through the checkout line.

They **increased awareness** by giving out OSSO brochures to educate their customers about the needs of OSSO's children worldwide.

They ran their **OSSO Holiday Giving Campaign** from November 19 - December 31, 2020, and **raised over \$3,200 in six weeks to support kids** in OSSO orphanages.

Marshall and Matt are excited to run the campaign again over the Easter and July Fourth holiday seasons in 2021. We are grateful for these **socially-minded business owners** who use their customer base to do good in the world!



DONOR SPOTLIGHT

Ridgeline Elementary School wanted to continue their tradition of selling candy canes during December to raise money for worthy causes.

For the second year in a row, **Ridgeline's 6th grade Student Council** group planned, marketed, and ran a **CANDY CANE FUNDRAISER** during lunch December 7 - 11, 2020.

Over the course of **one week**, these amazing 6th graders sold candy canes at lunchtime for \$0.50 each and **raised over \$2,700 in five days!** Adding in their candy cane sales from 2019, **Ridgeline Elementary families have donated almost \$6,200 to OSSO's children in need.**

By partnering with elementary schools, middle schools, and high schools, **OSSO raises awareness and shares our mission** with thousands of families looking for ways to help the world's most vulnerable children.

Through school fundraisers in communities around the US, OSSO hopes to inspire thousands of school-age kids to be the **future generation of OSSO Volunteers.**



DONOR SPOTLIGHT



Activity Living's staff member, Annie Madsen, served in OSSO's Ecuador program many years ago. It shaped her future career choice to work with adults with disabilities. She says **when she "thinks of love, compassion, empathy, kindness, and resilience, she thinks of OSSO's kiddos down in Ecuador."**

At Activity Living, they know that their disabled clients are capable of anything they put their mind to and that **there are no limits to what they can do, regardless of their disability.** Annie says that she is grateful to "be in a position where she can continue the work that she grew to love during her volunteer service with OSSO's children with severe disabilities."

During the pandemic, Activity Living's directors learned about OSSO from Annie and wanted to do something to help. In August of 2020, they **donated \$3,000 to ensure that OSSO's kids were taken care of last year.** Annie and Activity Living thanked OSSO for "*pressing on and fighting for Annie's kiddos*" in Ecuador.

THANK YOU Annie, and Activity Living, for continuing your legacy of service to people with disabilities. You continue to cherish what you learned in OSSO's orphanages and use it to serve adults with disabilities everyday. You are true heroes!



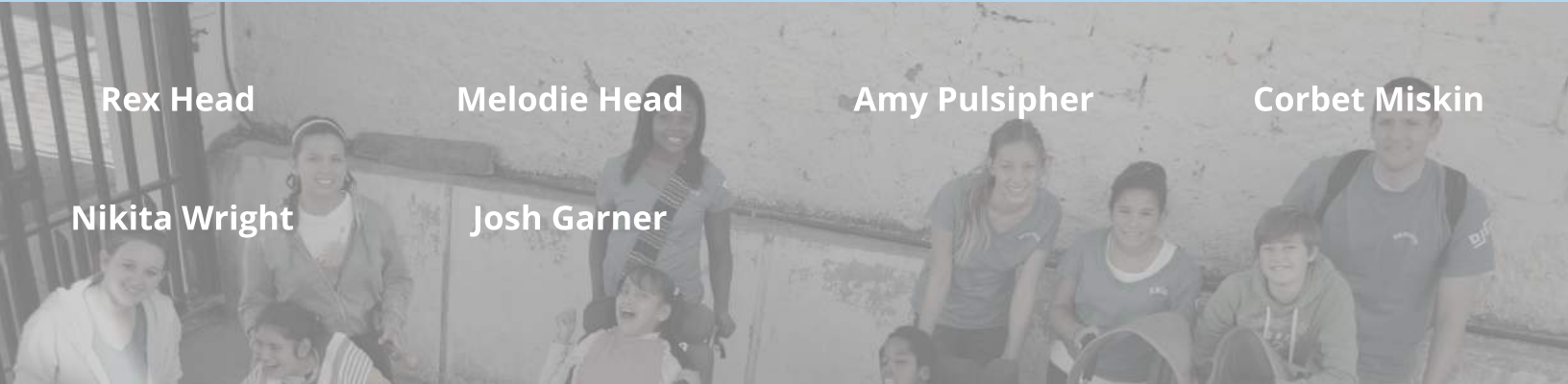
DONOR SPOTLIGHT

OSSO Partners with so many individuals, foundations, companies, anonymous donors, nonprofits and other organizations. Our supporters contribute in a variety of ways. Their donations, grants, in-kind support, volunteer power, and ideas help us enrich the lives of the children and disabled we serve around the world. We thank you all for your generosity!

We couldn't do what we do without the support of the communities we live and serve in. Thank you to these wonderful partners and the *numerous* large anonymous donors who make our work possible.



OSSO INTERNATIONAL BOARD OF DIRECTORS



Rex Head

Melodie Head

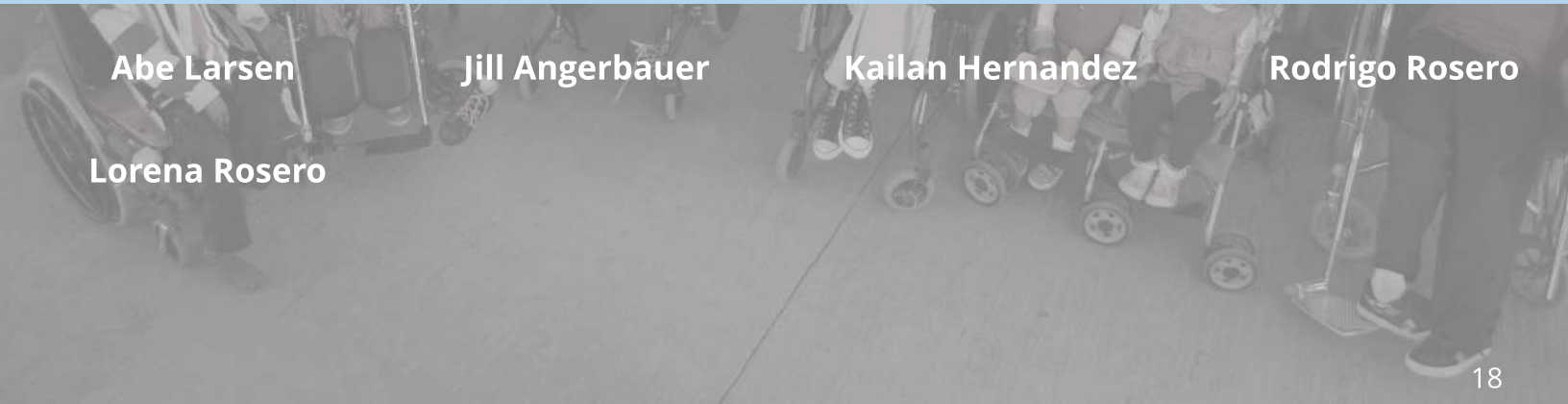
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